

Compulocks provides 1 year warranty on all security cable locks, metal enclosures and stands from the date of purchase. Compulocks warranty does not cover the normal wear and tear of parts and does not apply to any product that has been tampered or misused. Our warranty does not cover any damage caused by force majeure; weather or natural elements, vandalism, negligent handling or damage due to faulty packaging or mishandling in transit by carrier.

## Extended Warranty Plan

**Compulocks Brands Inc. (including all our brands)** will exchange any complete product or component of that product which proves defective as a result of improper material or workmanship (under normal use or maintenance) free of charge.

The Extended Warranty Plan begins one year from date of purchase. [Click here for our Terms and Conditions.](#)

### Benefits of Extended Warranty Plan:

- Offers an additional one or two years of coverage
- Shipping costs are covered under the Warranty program (only eligible in the United States)
- If the same issue reoccurs 3 times under the Warranty, we will refund the original purchase amount for the product

### How to Purchase:

1. Extended Warranty Plan options are available for eligible products under a drop down menu on the product page
2. Select a plan from the drop down menu and click "Add to Cart"
3. All sales of the plan are final and non-refundable

### PLEASE NOTE:

- Extended Warranty Plan is only available at the time of product purchase and not sold separately
- Extended Warranty Plan is relevant to the individual product, not on the full order
- Coverage is only available for select products
- If for any reason a product covered by the Warranty goes out of production, an equivalent replacement product will be issued

### Conditions Not Covered by the Extended Warranty Plan:

1. Damage resulting from improper maintenance or usage
2. Damage resulting from natural disasters
3. Theft of a product
4. Loss of a product